

Asparian, LLC (www.asparian.com): ►► Technology “Specialists Only” Services

About Us:

Asparian, LLC is a technology focused, business driven professional services firm based in Southern California - delivering IT Support, On-Site Maintenance Support and Remote Management Services within the United States.

In 2004, Asparian was formed through the collaborative efforts of business consultants, industry experts, specialty focused engineers and industry alliances.



►► Company Snapshot:

- Founded in 2004
- Headquartered in Southern California
- Privately Owned Corporation
- 7 Key Managing Members
- 9 Key Technology Service Units
- Multi-Vendor/Multi-Technology Expertise
- Technology and Business Strategy
- Extended Off-Shore Delivery

►► Key Industries Served:

- Aerospace & Defense
- Financial & Insurance
- Government & Education
- Health Care & Life Sciences
- High Tech & Communications
- Manufacturing & Energy
- Media & Entertainment
- Retail & Consumer
- Transportation & Distribution

►► Top Requested Vendor Services:

- Avaya
- Blackberry
- BMC Software
- Business Objects
- CheckPoint
- Cisco
- Citrix
- Computer Associates
- Foundry
- Hewlett Packard
- Hitachi
- IBM
- Microsoft
- Novell
- Oracle (incl. Siebel/PeopleSoft)
- Symantec / Veritas

Key Services and Our Difference:

Asparian provides two key core Multi-Technology Services:

- IT “Project Based” Consulting
- Monthly IT “Block-Hour” Support Services

Our service offerings are built around business and technology strategy, design, architecture, integration, support, education and business continuity services.

Technology Focused - Consulting Delivery Model	
Project Based	Monthly Support
Network/Telecom	
Applications	
Middle-Tier	
Database	
Storage	
Security	
Disaster Recovery	
Business Continuity	
Compliance & Regulation	

Asparian's Service offerings are designed with our clients in mind, ensuring representatives of our company and alliances consult impartially, with a customer centric approach.

Through our "Specialist Only" Delivery Model, we help clients make informed decisions by providing sound advice and specialty expertise across the complete infrastructure.

“We provide answers where business and technology strategies join.”

We provide answers where business and technology strategies join. We take great pride in helping clients make informed technology and business decisions leveraging a high degree of professionalism, integrity, respect, teamwork and trust.

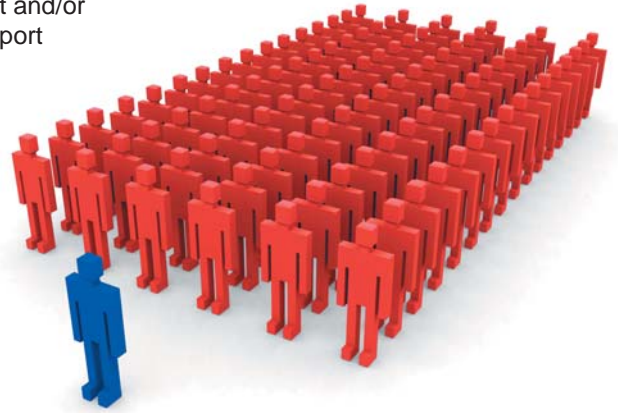
►► Questions about our services, please visit www.asparian.com or contact us at 1(800)880-6090

Project Based Support Services: ►► Multi-Vendor Short-Term & Long-Term Engagements

Services Overview:

Asparian’s IT “Project Based” Consulting Services are delivered across the infrastructure. Short and Long-Term engagements include Assessments, Evaluations, Architectural, Design and Integration Consulting.

Each Engineer and Consultant of Asparian specializes in a specific product and/or maintains a core focus in a particular technology. This ensures our IT Support Infrastructure is efficient, reliable and delivers specialized expertise across the infrastructure.



►► We Deliver Value Through:

- Technology & Business Strategy
- Multi-Vendor/Multi-Technology Expertise
- Local “Specialists Only” Service Model
- Methodology & Process Driven
- Technical & Non-Technical Consulting
- Collaborative Partnership Approach
- Extended Off-Shore Delivery

►► Key Project Based Services:

- Network/Telecom Consulting
- Application Consulting
- Middle-Tier Consulting
- Database Consulting
- Storage Consulting
- Security Consulting
- Disaster Recovery Consulting
- Business Continuity Consulting
- Compliance & Regulation Consulting

Multi-Technology Project Based Services:

Network & Telecom Consulting

Our consultants offer expert service on how to design, implement, optimize and maintain network infrastructures, telecommunication infrastructures, data centers and colocation centers.

Application Consulting

Using industry-standard methodologies, our Applications Group designs, builds, implements and maintains packaged and custom applications to support internal and external business needs.

Middle-Tier Consulting

We define strategies and implement innovative ways to build businesses by providing our expertise in database, development tools, application servers and collaboration suites.

Databases Consulting

Asparian provides design, troubleshooting, tuning, optimizing and the on-going maintenance of Oracle, SQL Server and DB2 databases - including data-warehouses.

Storage Consulting

Our Storage Services consist of planning, deployment and the management of multi-vendor enterprise storage solutions designed to be highly scalable and reliable for specific business applications and service level requirements.

Security Consulting

Our Security Consultants deliver integrated security management solutions to control access, manage identities and to respond to threats through the analysis of existing technologies, planning and implementation.

Disaster Recovery Consulting

Asparian’s Disaster Recovery Services entail design and planning, implementation, rehearsal and review, strategy consulting and recovery strategy definition including complete multi-site backup services.

Business Continuity Consulting

Our Business Continuity Services combine our Disaster Recovery Services with enhanced expertise in non-technical rehearsal, review and strategy consulting ensuring disruptions are managed quickly, efficiently and cost effectively.

Compliance & Regulation Consulting (Business Process Engineering)

Leveraging our expertise in Business Process Re-Engineering, Asparian assists companies in meeting Regulatory Compliance measures such as HIPAA, OSHA, GLBA, Basel II, and the Sarbanes-Oxley Act.

►► Questions about our services, please visit www.asparian.com or contact us at 1(800)880-6090

Monthly “Block-Hour” Support Services

Monthly Support Services: ▶▶ On-Site & Remote (Monthly 24x7x365 Support)

Services Overview:

Asparian’s Monthly “Block-Hour” Support Services are designed for companies requiring On-Site and/or Remote continuous support - either to reduce costs, delegate duties, increase preventive maintenance or simply allow existing staff to focus on more important initiatives.

We have developed a hybrid Monthly Support Model delivering local 24x7x365 proactive support and availability to dedicated specialists; on an as-needed basis.

Asparian’s Monthly Support Services are a modular blend of maintenance and problem resolution services across the infrastructure. Our most common agreements entail Network Support, Microsoft Exchange, SQL Server, Oracle Database Support, Server Management Support and Help Desk/Desktop Support.



How We Deliver

Utilizing Asparian’s “Specialists Only” Delivery Model, our Senior Engineers specialize in a specific product and/or maintain a core focus in a particular technology. This ensures our support practice is efficient, reliable and dedicated resources maintain client specific architectural knowledge.

Each service is customized to our clients’ needs and our Support Engineers are dedicated to a pre-set number of clients. Each client receives a Primary Engineer and a Secondary Engineer to reduce possible exposures and to increase business continuity.

Our Standard Services Deliverable includes Administration, Emergency Response and Architectural Consulting with (30) Minute Remote Response and (4) Hour On-Site Response times.

“Our most common agreements entail Network Support, Microsoft Exchange, SQL Server, Oracle Database Support, Server Management Support and Help Desk/Desktop Support.”

Monthly Support Services are delivered in increments of 5, 10, 15, 20, 30 to 120 Hours a Month, with the ability to scale to full time if needed.

Engineers can work directly with your team providing the feel of an in-house support team or can be leveraged as Secondary Support on a case-by-case basis.

▶▶ Key Service Deliverables:

- Administration
- Emergency Response
- Architectural & Technical Consulting

▶▶ Our Service Commitment:

- 24x7x365 Availability
- (30) Minute Response
- (4) Hours On-Site Response

▶▶ Key Service Features:

- Dedicated Local “Specialists” Only
- Primary & Secondary Support
- Single Blended Rates
- Customized Modular Packages

▶▶ Key Benefits:

- Augment Existing Staff
- Delegate Duties
- Focus on Strategic Initiatives
- Increase Response Times
- Decrease Downtime
- Access to Senior Specialists
- Preventative Maintenance
- Secondary Backup Engineer

▶▶ Support Options & Capabilities:

- Networks
- Applications
- Middle-Tier Development
- Databases
- Storage
- Security
- Disaster Recovery
- Business Continuity
- Compliance & Regulation

Clients leverage our Monthly Support Services as assurance, insurance and simply as a backup resource. If your organization is seeking to reduce costs, at risk with limited staff maintaining intimate knowledge of your environment or requiring the availability to Senior Technical Expertise, then our Monthly “Block-Hour” Support Services is the best option.

▶▶ Questions about our services, please visit www.asparian.com or contact us at 1(800)880-6090